

## DATA PROTECTION

ETF needs your permission to hold your details on our database and to keep you informed of our work. We will keep your details confidential and they will not be shared with anyone without your consent. You can request to be removed from our database at any time.

Please tick the boxes below to let us know how you prefer to hear from us:

- Yes please, I would like to receive communications by email
- Yes please, I would like to receive communications by post
- Yes please, I am happy to be contacted by telephone
- Yes please, I am happy to be contacted by mobile phone (text)

In addition to general communications we regularly send out information on specific topics. Please tick the boxes below if you would like to opt in to receive information about these:

- High Flats
- Repairs
- Rents
- Tenant Led Inspections
- How to set up a Tenants' and Residents' Group
- Other (please state) \_\_\_\_\_
- I would like to join ETF

Name .....

Address .....

.....

Postcode .....

Email.....

Mobile .....

Landline .....

Signature .....

Return this form to:  
Edinburgh Tenants Federation  
Norton Park  
57 Albion Road  
Edinburgh EH7 5QY

## HOW YOU CAN JOIN

Full membership of ETF is open to any tenants' or residents' organisation in Edinburgh. Associate (non-voting) membership is open to individuals and other organisations that share the aims of the Federation. Membership is FREE.

**Tel:** 0131 475 2509

**Web:** [www.edinburghtenants.org.uk](http://www.edinburghtenants.org.uk)

**Email:** [info@edinburghtenants.org.uk](mailto:info@edinburghtenants.org.uk)

**Twitter/Facebook:** @EdinburghTenant



EDINBURGH TENANTS  
FEDERATION

Edinburgh's Federation of Tenants'  
and Residents' Associations



**Who we are**

**What we do**

**How we work**

**How we can help you**

**How you can join**

ETF is a Scottish Charitable Incorporated Organisation (SCIO) SC048236, regulated by the Scottish Charity Regulator (OSCR)

## WHO WE ARE

Edinburgh Tenants Federation (ETF) was launched in 1990 and is formally recognised by the City of Edinburgh Council (CEC) as the negotiating body for CEC tenants.

ETF is a membership-based organisation that is run by and for our membership. Tenants' and Residents' Groups join the Federation, elect the committee members, set the work plans and decide policies. Individual tenants can also join as non-voting associate members.

ETF is led by volunteers but employ a dedicated staff team to assist in the development of services. In 2018, ETF changed its legal status and became a Scottish Charitable Incorporated Organisation (SCIO). Becoming a SCIO brings new opportunities to ETF, such as new avenues for funding.



## WHAT WE DO

ETF support local groups in their work by providing information, advice and training to assist them to further develop and achieve their goals. ETF's staff and committee members have considerable experience of:

- Working to set up local groups;
- Providing information, advice and support;
- Assisting groups in networking with others;
- Working in partnership to influence policies, services and standards.

## HOW WE WORK

ETF members elect an Executive Committee (EC) that meet regularly and take responsibility for the day-to-day running of the Federation. Four members' meetings are held each year which any member can attend and influence major policy decisions and our future work priorities. As well as formal meetings, ETF holds social and other events throughout the year to provide more informal opportunities for tenants to exchange views, advice and experience.

ETF has specific forums to deal with ongoing tenant priorities, such as:

- Repairs;
- Rents;
- High Rise Flats;
- Sheltered Housing;
- Tenant Led Inspections.

All interested tenants are welcome to participate in these forums.

ETF keeps members and supporters informed of Federation activities in a number of ways:

- Bi-monthly newsletter;
- Monthly e-newsletter;
- *Tenants Voice* Magazine, published three times per year;
- Website;
- Facebook;
- Twitter.

## HOW WE CAN HELP YOU

ETF has an office in Norton Park, Edinburgh. Staff and EC members are happy to provide information, advice or support at our office or in local communities. ETF responds to every request for support, either by offering practical advice or by directing callers to someone better placed to help. ETF aim to deal with all queries promptly and efficiently.

