

Tenants Voice



Issue 107 - April 2019

EDINBURGH TENANTS
FEDERATION

GET REAL AND GIVE TENANTS A FAIR DEAL

In February this year, Edinburgh Tenants Federation (ETF) took a deputation to a full City of Edinburgh Council (CEC) meeting asking for a rent freeze for one year. Federation members expressed concern about CEC's proposed 2% rent increase and 3% Council tax increase and the implications of this including:

- There have been so many stories of people committing suicide, because they were unable to support their families;
- At this time of year, many tenants are having to choose between heating their homes or providing food for their families as they can't afford both;
- That CEC has the highest local authority rents in Scotland;
- More people are moving out of Edinburgh because they can't afford to live in the city.

Councillors were also sent a number of personal stories from tenants explaining the impact that a rent and council tax increase would have on them. Some of the stories were very moving indeed.

Despite the Federation's campaign for a rent freeze, Councillors agreed to increase Council tenants' rents by 2% and Council tax by 3% from April 2019.

We would like to thank everyone who was involved in the planning and for coming up with the campaign slogan *Get real and give tenants a fair deal*. We have achieved a great deal of positive publicity through this campaign.

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Comments, compliments, complaints

Please give us feedback on this publication. If you have any comments, compliments or complaints we would like to know. Just contact us at the ETF office.



ETF representatives outside the City Chambers campaigning for a rent freeze



EDINBURGH TENANTS
FEDERATION



We are delighted to announce that ETF's Annual General Meeting (AGM) will take place on

Friday 14th June 2019, 7.00pm

The BMC Club, 11 Westfield Street, Edinburgh EH11 2RA

The format of the evening is still in the planning stage but more information will be available soon along with details on how to book your place at the event.

We look forward to seeing you there to take part in the AGM and relax and enjoy yourself afterwards.

If you require further information, please don't hesitate to contact the Federation by email to info@edinburghtenants.org.uk or phone 0131 475 2509.

AGM PROCEDURES AND DEADLINES

As you will have seen from the previous article, this year's Annual General Meeting is taking place on Friday 14th June 2019.

The procedures and deadlines have changed slightly this year, as we are now working under the constitution brought in as a result of becoming a Scottish Charitable Incorporated Organisation (SCIO).

By the time you receive this edition of *Tenants Voice* your group should have received a letter explaining how to put forward any proposals to amend the Federation's constitution or make a resolution to direct the Executive Committee on future work. These have to be returned to the Federation Office by **Friday 26th April 2019**.

As you will see from the table of dates and actions below; also coming up are the annual membership renewals. These must be completed and returned to the Federation Office by **Friday 31st May 2019** to enable your group to vote on any issues raised at the Annual General Meeting and also to put forward a nominee from your group to be on the Federation's Executive Committee.

Here's a quick guide to what will be happening during the run up to the AGM:

Deadline for proposals to amend the constitution and for any resolution directing the Executive Committee	26/4/19
ETF will send your group all papers for the Annual General Meeting including invitation to renew membership with the Federation and to nominate members to the Federation's Executive Committee	30/4/19
Deadline for membership renewals and nominations to the Federation's Executive Committee	31/5/19
ETF will send you a list of all nominations received for the Federation's Executive Committee with a comments form	3/6/19
Deadline for return of comments on Executive Committee nominations	12/6/19
Date of Annual General Meeting	14/6/19

If you would be interested in joining the Federation's Executive Committee and would like more information, please contact the Federation's Office, info@edinburghtenants.org.uk or phone 0131 475 2509.

If you wish to discuss anything contained in this article please contact Mary Callaghan, Office Manager, mary@edinburghtenants.org.uk or phone 0131 475 2509.

EC NIGHT OUT



EC members recently had a post Christmas night out at the Grosvenor Maybury Casino. It was a very enjoyable night out, which allowed EC members to relax and unwind.

FEDERATION MEETING



Building homes, monitoring performance and looking to the future were some of the key themes at our February Federation meeting. Elaine Scott, Housing Management & Development Manager, Lisa Mallon, Enabling and Partnerships Manager and Willie Gillhooley, Acting Housing Property Manager were in attendance to speak about CEC's budget for the coming year. Information provided by CEC staff included:

- CEC has invested £130 million over the last five years in terms of housing;
- CEC's draft budget sets out a £40 million capital investment plan for 2019/20;
- At present, 81% of CEC homes meet the Scottish Housing Quality Standard;
- 1,210 tenants responded to CEC's Budget consultation.

A question and answer session brought up a number of issues for tenants, which included:

CEC talks about involving tenants. I'm concerned that when tenants do get involved they don't see results.

There have been issues with outside Contractors carrying out repairs.

Walkabouts with Senior Housing staff have made a huge difference in terms of identifying issues.

Issues for tenants

How much more can tenants be involved? We already take part in so many meetings.

Owner representatives in mixed tenure blocks don't get kept up to date.

We need more homes for social rent as many tenants can't afford to live in mid-market rented properties.



Discussions taking place at the Federation Meeting

HOUSING ROADSHOWS



ETF will be holding a number of Housing Roadshows in the near future. The aims of the Housing Roadshows are for:

- Tenants to meet with representatives of ETF;
- Report any housing related issues they may have;
- Get to know the local Housing staff.

Our aim is to encourage tenants to join others in their area to form a Registered Tenant Organisation (RTO). ETF has 30 years of experience in representing tenants across Edinburgh to address issues such as repairs, rents and staircleaning. We need local folk to continue addressing local issues and it's through the Housing Roadshows and setting up RTOs, that we can make it happen. If you have a suggestion for a possible venue for a Housing Roadshow or would like help to set up your own RTO, please phone the Federation Office on 0131 475 2509 or email info@edinburghtenants.org.uk.

UPDATE FROM MOREDUN MULTIS AND MAISONNETTES RESIDENTS ASSOCIATION



Following our launch last summer, Moredun Multis and Maisonnettes Residents Association (MMMRA) has hit the ground running.

On Guy Fawkes Night of 2017, bored youths across Edinburgh ran riot, fighting with fireworks, damaging cars and taunting the police. Last November, we ensured that, in our community at least, no-one was bored. We entertained and fed around 300 locals with an impressive bonfire, fireworks display and free BBQ. The atmosphere was wonderful

and the police thanked us for making their job so much easier. It raised our profile and made clear that Residents Association activities don't have to be dull! We are already working on a huge Family Summer Fun Day to break up those long summer holidays.

Staying with the positivity, we're delighted to be working with "Tall Tales", a project aimed at bringing local folk together to celebrate 50 years of High-Rise living. Locals are contributing articles, poems and pictures, sharing memories and experiences of half a century of Moredun's history. The project will culminate with a booklet being delivered to every flat in all six high rises.

Recently several of our members met with the Poverty Commissioners to discuss all aspects of life in Moredun. They left with no doubt about the huge difficulties and challenges of living in a deprived area in the face of austerity and cuts but, importantly, also with a sense of the resilience and fundamental decency of the vast majority of the area's residents.

Intravenous drug users frequently use the bin chutes. We are seeking to persuade CEC to introduce "blue lighting" in the chutes, which makes it difficult for users to see their veins. We are pleased to report that CEC is looking into developing a pilot project to introduce this initiative.



We look set to get more litter bins and hope to organise a weekly litter pick to encourage people to take a pride in the area. Following a serious incident at the local play park, we are working with CEC to ensure the lighting and CCTV in the area is as good as it can be and whether any lessons need to be learned.

In the longer term we have decided to fight for a community hub to replace and expand on the facilities and services provided by the former Community Health Flat which fell victim to cuts some years ago. Watch this space.

Niel Hansen, Secretary, Moredun Multis and Maisonnettes Residents Association

ADDRESSING HOMELESSNESS IN EDINBURGH

Building new homes is only part of the answer to addressing the lack of homes. The Council has reviewed its strategy on this issue and appointed a new Void Officer to ensure that vacant homes and those abandoned are brought back into the Housing Register. Whilst CEC have been able to bring many homes up to an acceptable standard, there are many throughout Edinburgh that have either been abandoned through vandalism or due to the death of the tenant. In many cases CEC staff have not been notified.

Should you see or hear of a property which you believe is abandoned etc, please get in touch with your local Housing Team and make them aware of the issue. Ignore the situation and it's likely an area will suffer vandalism, squatting or other issues which affect communities.

Homelessness and rough sleeping etc, have created a hiatus in the availability of homes. Bringing empty homes back into circulation reduces the costs of Bed & Breakfast accommodation but most important it creates the security of having a proper safe home.

Davie Thomson, Redbraes Residents Association

MEETING WITH THE HOUSING MINISTER

ETF representatives had a very special guest in the Federation's office recently as they met with the Housing Minister, Kevin Stewart, MSP. Also present were Michael Boal and Annabel Hoatson from the Scottish Government. It was a very interesting meeting with plenty of discussions. The main points included:

- Enabling more funding for the increase of housing supply in Edinburgh. ETF representatives have long campaigned for more social housing in Edinburgh;
- Using money from a prospective tourist tax or Air B & B to fund more housing across the city. This has been largely supported by ETF representatives;
- The issue of homelessness in Edinburgh and what can be done to address this?
- The legacy of Sleep in the Park and how the money will be allocated to Edinburgh;
- Update on the work West Cromwell, Persevere and Citadel Residents Association are doing with the Scottish Human Rights Commission;
- What is the Scottish Government doing to address poverty in the area?

The Minister also signed the ETF Visitor's Book.

It is hoped that a follow up meeting will be arranged in the coming months. Watch this space for further details.



ETF representatives with the Housing Minister, Kevin Stewart MSP

Developing Tenant Participation

We're now local and list

Members of the Federation's Executive Committee (EC) have begun meeting with senior housing staff each year and allow EC members to find out what is happening in their respective areas and for CEC staff to

North West Locality Report



Ratho Station

It is relatively quiet in the area at the moment. Planning has been put forward for 500 new houses to be built on the old Uniroyal site in Newbridge, by a private developer with 25% for social housing.

Only one property, which has received over 500 bids, has been let in the area over the past 12 months.

The garages in Hillwood Terrace have finally been demolished and currently there are no plans for the site. Tenants will be having a walkabout with Housing Team Leaders David Stevenson and Kelly Bonner at a later date so will find out more then.

We have had a few incidents at the local Scotmid. The police have been informed and are working to ensure these incidents don't happen again.

Barbara Stark

North West Locality Report



Muirhouse

I have held four meetings so far with the Housing Operations Manager, George Norval. We have discussed the improvements that are needed in the area and it's good to see these being put into action. There are now safe and secure locations for the bins, which will stop them being vandalised. There are forthcoming works due in May Court and Gunnet Court.

I have been greatly encouraged with the support George and his staff have given to these meetings and look forward to working constructively with the local housing team throughout the year. In particular, I hope to see more tenants attend the surgeries which have been set up in Birnies Court.

Betty Stevenson

There will be further updates from EC members in the next e

in your local Area Housing Hub

tening to you; the tenant

aff in their respective localities. These meetings will take place on a regular basis throughout the
ff to find out more about the work of ETF. Here are some of the reports from EC members so far.

North East Locality Report



As tenants in the North East Locality, it gives us great pleasure in telling you about the exciting things that CEC has planned for the North East locality. This is a five year plan which started in 2017 and is running until 2022. The areas involved in this plan are: Craigmillar, Bingham, Magdalene, Niddrie & the Christians. Many tenants may be benefitting from this just now, as we are, with our lovely new kitchens & bathrooms. CEC employees will continue

to speak with local tenants and update them on this plan and priorities as well as report on their progress.

We will be having monthly meetings with senior managers in the North East Locality and we hope to keep you updated with a story in each edition of Tenants Voice.

We would also like to take this opportunity to thank the Housing Operations Manager Libby Strong for all the help and support she has given in putting into action all the issues that have been identified.

Nicol Johnstone and Sue Taylor

South West Locality Report



We have held three meetings so far with the Housing Operations Manager Michaela Smith and Team Leader Alan Birnie. These meetings have given us an insight into what improvements are taking place in the locality. Allotments have been built in the greenway in Hailesland and I'm pleased to report that there is currently a waiting list to join. The local football park is currently being refurbished which will enable the kids to play football.

For our next meeting, Alan will show us a former void flat in Hailesland Place, which is ready to be added to the Housing Register. We are looking forward to seeing the final result.

Maud Wylie and John Aitken

dition of Tenants Voice. Watch this space for further details.

NEWS FROM THE CITY OF EDINBURGH COUNCIL

Councillor Kate Campbell, Housing and Economy Convenor



The most important part of my job as Housing and Economy Convener is making sure that we are listening to tenants. Every year we consult to find out what you want to see your rent spent on. You've told us that the most important things are improving existing homes, delivering new homes and making sure that services work better.

We've already spent £130million on improving existing homes over the last five years. That's about £9,500 per home, which has been spent on things like Kitchen and Bathroom upgrades, new windows, doors and improving heating systems so that energy costs less, and homes are warmer.

Over the next five years we're going to increase that by 50% to £195million. This will include more kitchens and bathrooms, renewing door entry systems, doors and windows, upgrading electrics and replacing heating systems and water tanks.

We'll also be making wider improvements to estates and communal areas as well as improving energy efficiency by replacing and repairing roofs and investing in energy efficient cladding.

You've also told us that you want to see CEC build new affordable homes so we've committed to building 20,000 homes over the next 10 years with our Housing Association partners. We've got 1,000 homes under construction and another 3,000 already being planned.

We also know that we need to look at the way we deliver services and do better - especially when it comes to repairs. Too many repairs are not fixed first time, not completed to a high enough standard and tenants are finding it too difficult to get in touch.

We're investing to improve the systems we use for repairs. As we do this we'll also make sure that tenants are involved so you can have a say about how we deliver the services that are important to you. This is a big job and will take time.

So in the meantime we're making smaller changes to services so that you should start to see improvements more quickly. Duty officers will be based in all the local offices so you can drop by if you need help. In addition, housing staff will be working more closely with staff at the call centre, bringing expert knowledge so that more issues will be resolved with just one visit.

We're also making use of technology to introduce smarter ways of working. You will start to get text reminders if you have an appointment, and we'll use technology to track repair vans so operatives can work more efficiently.

We're investing your rent in the things that you've told us are most important to you – improving homes, building new homes and getting services right. We're working really hard to make sure that we deliver because we want every tenant to have a warm home that they can afford, where they feel safe and secure.

Council Tenants! Welcome to your new Energy Advice Service

Changeworks and CEC are working together to provide an Energy Advice Service for CEC tenants. Changeworks' expert energy advisors are on hand at your locality hubs to provide specialist advice and practical support to help you stay affordably warm in your home. Our Affordable Warmth advisors can help you to:

- Save money on your heating and electricity bills;
- Understand gas central heating or electric storage heater controls;
- Understand your smart or prepayment meter;
- Gain positive outcomes from talking to your supplier;
- Understand bills, resolve errors, resolve energy debt;
- Get access to grants for energy debt reduction;
- Understand tariffs, switching suppliers, how to access discounts from suppliers and much more!



• EDINBURGH •
YOUR COUNCIL - YOUR CITY

Contact Changeworks' Energy Advice Service for a free home visit or to arrange an appointment at the following offices:

- Drumbrae Hub Surgery, Wednesdays, 10.00am-12.00pm, 81 Drum Brae Dr, EH4 7FE, 0131 529 5244;
- West Pilton Gardens Surgery, Fridays, 10.00am-12.00pm, 8 West Pilton Gardens, EH4 4DP, 0131 529 5050;
- Leith Library Surgery, every second Tuesday, 10.00am-12.00pm, 28-30 Ferry Road, EH6 4AE, 0131 529 5517;
- Craigmillar Library Surgery, every second Thursday, 10.00am-12.00pm, 101 Niddrie Mains Road, EH16 4DS, 0131 529 3111;
- Wester Hailes Office Surgery, Wednesdays, 10.00am-12.00pm, 10 Westside Plaza, EH14 2SP, 0131 527 3800;
- Captain's Road Office Surgery, Tuesday, 10.00am-12.00pm, 40 Captain's Road, EH17 8QF, 0131 529 5151.

Elderly lady warmer, less stressed and saving money

An 86-year-old lady with health difficulties who struggled to use her Quantum heater had a visit from one of our energy advisors. During the visit, the advisor learnt that her hot water was insufficiently heated and identified an error with her electricity meter.

The Quantum heaters were set to her needs and a full demonstration was given on how to use them. The problem of the low temperature of the hot water tank immersion heater was reported to Repairs Direct.

The advisor sought a remedy from Scottish Power for the issue with her meter and as a result a Direct Debit payment was set up.

Mrs M was able to use her heaters and was no longer scared to touch them. The risk of legionella bacteria was averted by increasing the hot water temperature. Mrs M was able to pay for her electricity usage with an affordable payment and £1116 was written-off.



Call Changeworks Energy Advice Service
0131 539 8574

warmth@changeworks.org.uk

www.changeworks.org.uk

Update on McGill & Co Ltd

Following the closure of McGill & Co Ltd, CEC has contacted everyone who were either undergoing a Kitchen and Bathroom replacement or scheduled to receive an upgrade in the coming months. Work is continuing to complete the properties which were at various stages of upgrade and CEC is looking at alternative avenues to deliver the Kitchen and Bathroom programme to all the other tenants who were scheduled under McGills. CEC will continue to support tenants through this difficult time and officers will continue to visit and update tenants. However if there are any questions please contact Housing Property – 0131 529 5969, 8.30am-5.00pm. Repairs Direct – 0131 200 2345, 8.00am-8.00pm, repairsdirect@edinburgh.gov.uk.

INSPIRING VOLUNTEER ACHIEVEMENT AWARDS 2019



Do you work with or know a volunteer or a group of volunteers that are helping to make a difference in their local community? Then why not nominate them for the 2019 Lord Provost's Inspiring Volunteer Achievement Award? Nominations are now invited for this year's awards and can be submitted online at <https://www.volunteeredinburgh.org.uk/training-and-events/awards-nominations/nomination-survey/>. Don't forget that there is also an award for Housing/Tenant Participation Champion, so if you can think of someone who deserves this award then why not nominate them?

The following eligibility criteria apply:

- The Awards are only open to people volunteering in the City of Edinburgh;
- The minimum age for volunteers to be considered for the awards is 11 years old;
- Volunteers must have volunteered for at least six months with your organisation before being eligible to be nominated;
- If they have previously received an Inspiring Volunteer Award they should not be nominated again;
- Organisations are able to nominate up to three individuals and one team of volunteers.

The Lord Provost, Frank Ross will honour some of the dedicated volunteers who give their time, energy and commitment to the people of Edinburgh at a special awards ceremony on Wednesday 5th June 2019 at the City Chambers. Nominations close on Sunday 5th May 2019 at 10.00pm.

For more information please contact Tom Goode at Volunteer Edinburgh by calling 0131 225 0630 or email events@volunteeredinburgh.org.uk.

HOW PRIVATE RENTING CAN PLAY A PART IN ENDING YOUTH HOMELESSNESS



What are the causes of homelessness? We ask again and again. We share evidence. We share reports. Some of the answers change, some stay the same.

Amongst young people we know that family and relationship breakdown is the single biggest reason for homelessness, though it is rarely ever the only reason. Young people that come to us may be struggling with their mental health or with a learning disability. They may have had negative experiences of coming out as LGBTQ. They may have been abused.

None of the above factors should increase the risk of a young person becoming homeless. But addressing these known causes and working to prevent young people from ever becoming homeless, will not be possible if there is nowhere that those young people can afford to live.



CEC recently cited the loss of private sector tenancies as a major cause of homelessness in the city. (Local Government and Communities Committee Report on Homelessness).

The private rented market in Edinburgh is increasingly competitive and showing no signs of slowing down. This is a huge issue for many young people who we would not usually expect to be at risk of homelessness.

A shortage of affordable private rentals in Edinburgh, and the resultant competition to secure a tenancy has resulted in an application style system being introduced. This system increasingly results in individuals on benefits and lower incomes being denied a home in favour of more 'reliable' tenants.

Young people from disadvantaged backgrounds, leaving home for the first time with no savings, no family support and no landlord references, will struggle to access social or private housing even if they are in receipt of the income and/or benefits that would enable them to maintain a tenancy.

If they are allowed to view a property despite being on low incomes or in receipt of benefits, they will then face the mostly impossible task of paying a large deposit and providing references from landlords when they have no history of renting.

We know that something has to be done about the shortage of affordable social and rented properties in Edinburgh, but in the meantime the Rock Trust are working with a number of local landlords and Housing Associations to provide a solution to this very preventable cause of youth homelessness.

The Rent Deposit Scheme was set up in 2017 by End Youth Homelessness (EYH) with funding from Yorkshire Building Society to help young people gain access to the private rented sector. End Youth Homelessness is a movement of grassroots charities committed to working together at a local level to end youth homelessness. Rock Trust is one of these charities, and is delivering the Rent Deposit Scheme in Edinburgh and Glasgow.

Since the end of last year we have been identifying 16-25 year olds we work with who could benefit from this scheme. They are young people who are in a position to move into the private rented sector and support themselves, but who need the initial support and advice to get them set up.

As well as helping these young people to find an appropriate and affordable tenancy, we help them by providing landlords with a guarantee certificate in place of a traditional cash deposit. This security bond (a formal agreement) protects the landlord from damage or rent arrears, while helping young people to secure a home.

In addition, the young people receive the advice and practical help they need to turn that property into a home and sustain the tenancy as long as it is required and wanted. The support available includes grants for essential home furnishings, support with claiming benefits and progressing in employment or education, and financial advice.

Since we launched this project we have engaged 25 landlords, and have successfully supported 14 young people into accommodation.

A shortage of private rentals is just one of the reasons young people find themselves at risk of homelessness. It seems such a simple problem, so easy to understand as a private-renter, and so easy to solve, that it seems ridiculous. Yes it is ridiculous. But it isn't funny.

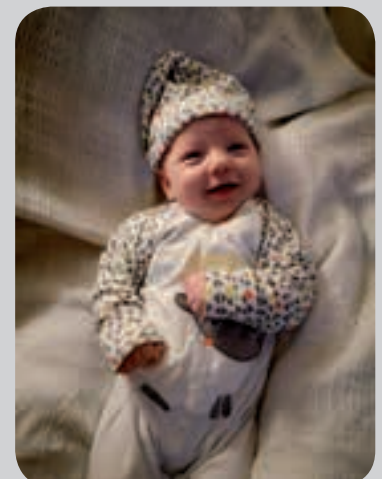
If you are interested in getting involved or supporting the Rent Deposit Scheme, please email Tammy on tammy.reilly@rocktrust.org or call 0131 524 9870.



Tammy Reilly, Property Office, Rock Trust

CONGRATULATIONS TO JUSTINE

ETF's Outreach Worker Justine Bradd welcomed baby Benjamin into the world on Monday 3rd December 2018. Both mum and baby are doing well.



CONVENOR'S REPORT



Welcome to the first Convenors' Report of the year and it certainly has been a very busy start to 2019. Throughout the year ETF will be holding many meetings and events and it would be good to see as many tenants as possible there. This will allow us to continue to represent your views and ensure that we are doing this to the best of our abilities.

Over the last number of months, I have visited each of the locality offices across the city to provide training for front line staff. This came about as a result of a number of visits which tenants carried out last year. Feedback from the training has been very positive and front line staff now feel better equipped to deal with the range of everyday queries they receive.

ETF's EC members have been busy holding meetings with senior CEC staff in their respective localities. The aim of the meetings are for EC members to find out what is happening in their areas and for CEC staff to find out more about the work of ETF. We are hoping that more tenants will join in these visits over the coming months.

I am pleased to say that I'm part of the Poverty Commission Board in Edinburgh. The remit of the group is to look at ways to ease poverty in the city, which is becoming an increasing problem. The introduction of Universal Credit has only added to the suffering that many tenants experience. This will be a big priority in the coming year.

I am sure it will be a very busy but also a very interesting year ahead for ETF and we are very proud of the work that all our volunteers do to try and improve housing services for all tenants in Edinburgh. Here's to the year ahead and we look forward to both opportunities and challenges that come our way.

On behalf of the Federation's EC, I would like to take this opportunity to thank ETF staff members Mary Callaghan and Mark Henry for keeping the office up and running over the last few months. This has been particularly challenging with the amount of work which has been ongoing, but it has been much appreciated by myself and the entire EC.

DATES FOR YOUR DIARY

The Federation Office will be closed on the following public holidays

15th April 2019

22nd April 2019

20th May 2019

19th April 2019

6th May 2019

ETF Repairs Group Meeting

Wednesday 1st May 2019, 7.00pm-9.00pm, Norton Park Conference Centre, 57 Albion Road

Federation Meeting

Wednesday 15th May 2019, 7.00pm-9.00pm, venue to be confirmed

ETF High Flats Meeting

Monday 27th May 2019, 7.00pm-9.00pm, Birnies Court Community Room

ETF Annual General Meeting

Friday 14th June 2019, 7.00pm-11.00pm, The BMC Club, 11 Westfield Street, EH11 2RA

About Edinburgh Tenants Federation

Edinburgh Tenants Federation is the umbrella organisation for tenants' and residents' groups in Edinburgh and a Registered Tenant Organisation. Tenants' and residents' groups can become members of ETF and individuals can become Associate Members. Just contact the ETF office on 0131 475 2509 or email info@edinburghtenants.org.uk for more information.

Copy Deadline



Tenants Voice is usually published three times a year and is distributed to nearly 4,000 tenants, residents, decision makers and other interested individuals throughout Edinburgh. We always welcome contributions from our readers, though we stress that material included in *Tenants Voice* does not always represent the opinions of Edinburgh Tenants Federation. If you would like to contribute an article, please do so by the following deadline:

August 2019 edition:
Monday 29th July 2019

Thoughtful Quote

'If I had my life to live over again, I would ask that not a thing be changed, but that my eyes be opened wider'

Jules Renard

'If you want to go fast, go alone. If you want to go far, go together'

African proverb



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