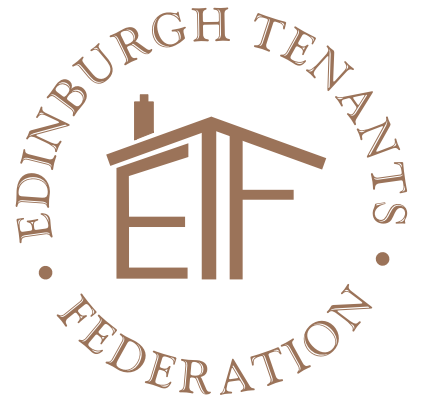


# Tenants Voice



Issue : 69 : October 2008

## Annual General Meeting

The Federation held a successful Annual General Meeting at Hibernian Football Club in June. There was a good turnout from member groups and associate members, though sadly the persistent rain that weekend did put some people off coming.

Business was conducted swiftly, chaired by Federation Convenor Betty Stevenson. The Annual Report was accepted and the new work plan agreed. Sheila Rutherford-McCallum from Ratho Station was re-elected onto the Executive Committee and the auditors were re-appointed for another year.

After the meeting attendees enjoyed a buffet and disco and a chance to chat with each other. It was good to see new people mingling and joining in, and dancing during the evening. Councillor Gordon Munro gave a speech during the night in which he congratulated the Federation on another successful year and commended all tenant activists for their hard work which all too often goes unrecognised and unthanked.

From comments received on the evening, people enjoyed themselves and are looking forward to the Federation's annual quiz night.



*ETF's Executive Committee: from left to right: Maud Wylie, David Thomson, Lynne Tait, Betty Stevenson, Harry Sunderland, Maureen Jarvis, Tina Beattie, Sheila Rutherford-McCallum and Eileen Farquharson. Billy Anderson and Derek Colvin are also on the Executive Committee.*

## New Council homes for Edinburgh?

See page 4 to read all about it



**4 free**  
energy saving  
**light bulbs**  
for every tenant!

## Contents

- Page 2 Local News
- Page 4 New Council houses in Edinburgh?
- Page 6 Housing Association Tenants' News
- Page 7 From the Convenor
- Page 8 Dates for Your Diaries

## 4 free energy saving light bulbs for every tenant!

The City of Edinburgh Council's Housing Property Services (HPS) in collaboration with ScottishPower has arranged for every Council tenant to receive 4 free energy saving light bulbs in the coming weeks. This will assist Edinburgh council tenants to reduce the amount of energy that they use and allow the Government and our energy supplier partners to work towards their important energy saving target.

These bulbs are being supplied free of charge and at no obligation, all courtesy of ScottishPower, one of the UK's largest energy suppliers.

The bulbs to be provided last up to 10 times longer than a traditional light bulb and could save you up to £28\* per year in electricity costs - that's nearly £240 over their lifetime! (\*source: Energy Savings Trust)

In addition, using less energy means producing less carbon dioxide (CO2) depending on how long your lights are in use every day. Just one energy saving light bulb could save up to 26 kilograms of CO2 a year compared to an ordinary light bulb, saving you money and helping the environment at the same time.

Tenants need do nothing to receive these as they will be delivered directly to you in a city-wide programme during October 2008. If you do not want to keep them you will be free to return them. A freepost card will be provided so that these items can be returned to ScottishPower at no charge to you.

Energy costs have rocketed over recent months but we hope this small gesture will be well received and we hope to follow this up with any tenant who would like more specific help with understanding their fuel bills or helpful hints and tips on how to save energy and reduce your costs. If you would like to discuss any energy issue you have please contact the Council on 200 2383 and they will arrange for someone to contact you.



## Saughton Mains Fayre Day

We held our community fayre day this year on Saturday 30th August and I would like to thank everybody who came along and helped to make the day so enjoyable. The weather wasn't too bad either, considering what August had been like, and despite a couple of small showers, the turnout was very good. We are also lucky that our events are always well supported by the Police and Fire Services and local businesses.

Saughton Mains Residents Association has been organising an annual community fayre now for several years as a means of bringing both our community and also our neighbouring communities together. Each year we try to provide something for all ages and amongst this years attractions were a pipe band, children's fairground rides and bouncy castle, bouncy boxing and various stalls which included a tombola, home baking and face painting.

We decided to use Stenhouse Primary school this year and our stalls inside the school proved to be very popular, with only some books being left at the end of the day. These were boxed up and delivered to one of the local charity shops so they didn't go to waste either.

We had a fantastic time organising the fayre and hope that everyone who

came along enjoyed it as much as we did. Our thanks to all the local businesses who donated gifts and prizes (we couldn't do this without your help) and special thanks to all residents who helped by supporting the fayre.

We are hoping to take some pensioners to a theatre show this winter and if there are any elderly residents in Saughton Mains area who would be interested in going to this then please contact us via Carrickvale Community Centre with your name and contact details.

We haven't set a date for next year's fayre yet other than end August 2009 but we'll publicise the date through ETF as soon as we do.

There are still have a couple of unclaimed raffle prizes so if anybody bought a raffle ticket from us then please check the listings displayed in Carrickvale Community Centre, our Community Noticeboard in Stenhouse Drive or Stenhouse Primary School: we could be holding a prize for you!!!!

*Pat Carr  
Saughton Mains  
Residents  
Association*



## News from North Bughtlin

The closure of Somerfield's supermarket, at Bughtlin Market, was a severe blow to the North Bughtlin area, and the initial development proposed by McTaggart & Mickel met with a great deal of local opposition from tenants and residents alike. A 'public exhibition' was held by McTaggart and Mickel in June, who displayed their proposed plans for the site; and a full planning application was subsequently lodged using their amended plans. NBTA, among others, has lodged objections to the planning application, not least because the plans shown at the exhibition are different to those submitted with the planning application, and also because no public consultation has been held to show the new plan to those affected by it.

However this matter ends, it looks very much like a development of some description will take place at Bughtlin Market. Local tenants and residents are doing their best to try and influence the provision of retail space at the Market, and to minimize disruption while the work is taking place. Hopefully, those in the Planning office will take heed of local opinion when making their decision.

On another subject...

Many years ago, NBTA identified the need for accessible pavements within North Bughtlin and tried to have these installed. After repeatedly failing to do so, the subject was put on a 'back burner'.

In June this year, the current Committee decided to try again, and with the help of the Edinburgh West Neighbourhood Partnership we are very pleased to report that not only has the majority of the work we asked for been completed, but the final stage has been ordered and will be started soon. When this is done, those of us who have difficulty negotiating from pavement to roadside will at last be able to get to and from the local bus stop at the foot of North Bughtlin Road via lowered pavements.

The moral of the story? If at first you don't succeed, be a pest, and try again!

*Tina Beattie*  
*North Bughtlin Tenants Association*

## Bye Bye Broomview

The Edinburgh skyline changed forever in just four seconds on 21st September as Broomview House in North Sighthill was demolished. Over six hundred people watched the blowdown live, and it was also reported on both the BBC and ITV news broadcasts that evening. This is the latest in a series of multi-storey demolitions planned for Edinburgh. Next in line are the three Gracemount multis, destined for a triple blowdown, possibly later this year, and then the remaining three North Sighthill blocks at a later stage. The Council is now exploring the feasibility of building new council houses on these sites.



## Tenant Led inspections update

The Tenant Led Inspections team has now completed its pilot inspection into how Dunedin Canmore Housing Association tenants and Council tenants report their repairs. Following months of preparation and training we divided ourselves into two smaller teams which each inspected one of the organisations. We then spent June carrying out our inspections which had been tailored to the organisations we were inspecting.

The Dunedin Canmore team spent time with the staff that handle and process the repairs orders, carried out some mystery shopping exercises and spoke to tenants about their experiences both over the phone and in a focus group. The Council team spent time in Repairs Direct and in local offices, conducting a number of interviews with staff and tenants.

After we had concluded our inspections each team put their findings together into a draft report which contains our observations and recommendations. Each landlord has now seen our draft reports and been given the opportunity to ask questions and make initial comments, so we're now in the process of finalising the formal reports which

will be sent to key people in both the Council and Dunedin Canmore Housing Association. Each organisation will then have six weeks to produce an action plan outlining how they will implement the recommendations we've made.

Staff at both Dunedin Canmore and the Council have been very helpful and supportive throughout the process and we thank them for their cooperation throughout this pilot project. Summaries of our reports will be circulated to our members and put onto the Federation's website at [www.edinburgh tenants.org.uk](http://www.edinburgh tenants.org.uk) shortly.

*David Thomson*  
*Convenor, Tenant Led Inspections Group*

## BEEM Update

The new Region 5 Committee held their second meeting on 18th August and took this opportunity to finalise any outstanding paperwork they had to do regarding their AGM which was held in May 2008.

Also on the Agenda was a discussion on feedback from the all-Region Meeting in Glasgow recently with Stewart Maxwell and the Committee also initiated discussions on how to improve our Constitution, which will in turn refine

our Code of Conduct.

Once again we discussed the need for adequate resources for committee members, and a request has been submitted detailing the Committee's requirements.

One of the key issues for running a successful organisation is to develop a solid communication strategy, and it is the same for Region 5. It is extremely important that our members are kept up to date with the work we are doing, and also that they have an easily accessible way to contact us, and other members.

This was one of the main issues identified by members at the AGM and one that this Committee are keen to address.

Training needs for the Committee were also identified, and we also repeated our request for regular all-Region Meetings to enable us to identify common issues.

The next Region 5 Committee Meeting is scheduled to take place on 22nd September 2008.

*Tina Beattie,  
North Bughtlin Tenants Association*

## 21st Century Council Homes

The City of Edinburgh Council recently announced plans to build the first Council homes in over 20 years. Here, Councillor Paul Edie, Convenor of the Health, Social Care and Housing Committee sets out his vision for delivering more affordable housing in the city.



*Councillor Paul Edie*

Readers will be aware of how significantly the shortage of affordable housing affects Edinburgh residents, the impact of which is felt by homeowners and renters alike.

All individuals and families have their own specific requirements, for example, a family with a new baby may need another bedroom to provide enough space for the whole family. Someone might have difficulties climbing stairs and needs a ground floor flat. A family may need to move home to be near an ill relative to take care of them. These are just some of the situations people can find themselves in and I'm sure many faced with similar problems know too well that the shortage of affordable homes means they can't move to more suitable housing or to a different part of the city.

By working with housing associations we build around 600 new affordable homes each year but this is still very short of the 1200 we should be building. Since we came into power last year, I have made the argument to the Scottish Government that building homes in Edinburgh should be treated as a priority.

However, that alone is simply not enough. And that's why in August I announced that the Council would develop plans to build 1100 homes across the city for sale and for rent. These will be the first new homes built by the Council in more than 20 years. This news has been warmly welcomed by the Edinburgh Tenants Federation.

New Council homes will be built to replace homes in Sighthill, Pennywell and Gracemount. Each of these is an area where we have to demolish existing homes because they cannot be brought up to a decent standard. If we can make this work in these areas we will be able to look at other opportunities to build homes in more areas. Local tenants and home owners will have plenty of opportunity to become involved in developing the plans for each of the areas.

We will also be working with the Scottish Government to identify what financial support could be provided to deliver more homes that people can afford.

Last month the proposals to carry out a more detailed study were approved by Councillors, it is expected it should be complete by March 2009.

Tenants, housing associations, housebuilders and politicians have all welcomed our plans. It will mean more housing choices for tenants and I believe it shows that this Council is serious about responding directly to the acute shortage of affordable housing in the city.

*Councillor Paul Edie, Convenor of the Health, Social Care and Housing Committee, City of Edinburgh Council*

## New Council Housing

A transformation has taken place in council housing remaining in council ownership over the last 20 years in Edinburgh. Whole areas have been revitalised such as Wester Hailes, Muirhouse, Pilton and Oxbgangs with a mix of housing tenure introduced in these areas. The Edinburgh Standard, an influence on the national 2015 target, has seen double glazing, central heating, new



*Councillor  
Gordon Munro*

kitchens and bathrooms refurbish remaining homes to higher standards. But there is still much work to be done. Edinburgh's need for at least 12,000 affordable homes over the next 10 years is acknowledged by all and will need many pieces of the jigsaw to fall into place to become reality.

With this in mind there was cross-party welcome for the prospect of work on a business plan for submission to the Scottish Government to build new council housing. It will be interesting to see how this work develops and it will be closely monitored by a cross-party group of politicians whilst a report is prepared for consideration by the Health, Social Care and Housing committee before submission to the Scottish Government. I hope ETF are part of this process so that their view will inform the report.

The recent pronouncement by the Scottish Government of £25m over 3 years for new council housing will not be a source of funds available for Edinburgh to make this happen. In her statement to Parliament on 25th June the Deputy First Minister said "...there are some councils with limited ability to borrow, because of high debt, and this scheme will not benefit them". Under close questioning from MSPs Sarah Boyack & Margo Macdonald it was confirmed that Edinburgh was one of these authorities. In reply to Sarah Boyack a commitment was also given that "... the Government intends to work with all local authorities to assist them in confronting the challenges that they face, such as meeting the SHQS & tackling debt. Assistance will be available to councils such as the City of Edinburgh Council...". This is heartening news. Help with debt reduction could be a route for funding new council homes. We need to push for clarity on exactly what the Minister's words meant.

However in answer to close questioning from committee, Mark Turley said that Edinburgh may be able to wholly fund new council homes itself. Having read the DTZ report which informed the committee report I find no evidence to support that assertion but look forward to the detailed work which may tease this out further. If this is possible then combined with the above offer it starts to complete the jigsaw.

Another piece can be provided by Housing Associations. At present they are the deliverers of around 500 affordable homes per annum from the Housing Association Grant of £36.1m given to Edinburgh. 'Firm Foundations' makes clear that HA's are expected to use all their resources to meet housing need. I am aware of at least 2 of the preferred partners in Edinburgh who are looking at this with a view to 'front fund' build or off the shelf purchase given current market conditions plus HAG programme build in Edinburgh. Again this is welcome news. The platform has been laid in previous years. There is a real prospect of the jigsaw being completed.

*Councillor Gordon Munro, Labour Housing Spokesperson, City of Edinburgh Council*

## Tenant Participation: a Councillor's View



CLLr Norman Work gives some background on the joint working going on behind the scenes on behalf of tenants.

*Councillor  
Norman Work*

I thought you may be interested to know how much behind the scenes work is going on between the ETF, tenants and the Council. Since I became a councillor with responsibility for housing last May, I have been chairing various representative groups described below that you will hopefully consider joining or being part of at some point.

As the biggest landlord in the city with 23,000 council houses to maintain and a waiting list of 25,000, we need help from tenants to make sure we are getting it right.

The three points I have tried to bring to my roles as Chair of the Tenant Participation Working Group and the Multi-Storey Working Group are;

- Listening - having regular two way meetings with follow ups and actions. Making sure that I am always available. We don't dictate: we listen to you.
- Caring - understanding the problems you are faced with. I take my role seriously and am emphasizing to staff that you are not only tenants but customers.
- Acting - delivering what you tell us you need. Recent examples are the rent review where we have simplified the number of different rents charged from over 3,000 to 9! Also, the new council houses and our push to make sure EBS, the council's repairs service, keeps improving.

At the Tenant Participation Working Group, we work in partnership with the common goal of making sure that we have houses fit for tenants to live in and the greater goal of better housing for Edinburgh. By the end of this administration, we hope to have at least another 500 new council homes to let - the first time new council homes to have been built in around 20 years.

The tenants' representatives, led by the indomitable Betty Stevenson, are painfully honest and open with their comments. But their common sense and ideas on how we can make improvements is paying off for you as tenants. Be assured, we are listening and we are delivering.

I want to thank the Edinburgh Tenants' Federation for their help in continually building trust with our tenants and persuading them that although we don't always get things right first time, we are moving forward and improving what we offer tenants.

I am happy to talk to tenants – either email me at [norman.work@edinburgh.gov.uk](mailto:norman.work@edinburgh.gov.uk) or phone me on 529 3272.

*Councillor Norman Work, Vice Convenor of the Health, Social Care and Housing Committee, City of Edinburgh Council*

## The Housing Association Tenants Sub Committee needs your involvement and ideas

It is two years since the Federation Executive Committee agreed to the setting up of the Housing Association Tenants Sub Committee (HATS). In that time we have seen a significant increase in the membership of ETF from housing association tenant groups. Alongside that development we have seen a similar increase in the number of housing association tenant representatives serving on the Executive Committee.

Whilst this is progress there is much work still to be done. The Housing Association Tenants Sub Committee was created with a number of objectives. The most immediate is to ensure that ETF broadens its focus beyond an exclusive focus on work with the council. In all its activities the Federation has to continue to take steps to include the concerns and interests of housing association tenants. That means that we, that is housing association tenant representatives, have got to do the work to ensure that:

- Articles on our experience or concerns are submitted for Tenants Voice;
- Agendas for Federation meetings are either broadened to include the experience of housing association tenants or provide an opportunity to specifically address housing association issues e.g. on repairs services or on how to become involved in neighbourhood partnerships;
- The Federation annual Work Plan includes and gives priority to supporting the work of housing association tenant representatives and furthering the work on engaging with housing association landlords;
- ETF takes steps to establish formal working relationships with housing association landlords similar to its long-standing relationship with the council;
- The ETF Progress Report reports fully on the on-going work with and on behalf of housing association tenants and

invites feedback on how this should be taken forward;

- There is an interest in comparing and contrasting housing conditions and services across the range of landlords providing affordable rented accommodation in Edinburgh, and taking action to bring all to the highest standard e.g. through involvement in Tenant Led Inspections.

Alongside this focus on broadening the work of the Federation, the sub committee continues with its commitment to encourage housing association tenants to become involved with their landlords. We believe this is the key way to obtaining improved services. To this end we also do all in our power to encourage housing association tenants to get together in tenant groups and to register as a tenants' organisation with their landlord. Acting collectively in this way increases our influence with our landlords and better ensures that our experience is heard and respected. Finally, we are keen to encourage the exchange of experience and ideas across landlords and, to this end, to create opportunities for tenants from different landlords to collaborate in improving both the profile of and the services provided by all landlords of affordable rented accommodation.

The Edinburgh Tenants Federation is here to help us to get organised and involved with our landlords and to provide opportunities for us to discuss our experiences and develop our thinking on how to improve services. It has the experience to support us in our work. In return we will help ETF to become more aware of the specific concerns and interests of housing association tenants.

To move forward the Housing Association Tenants Sub Committee is inviting all interested housing association tenants to get involved in helping us further our work. We would also welcome your suggestions on the future work of the sub committee, including how we make Federation activities more relevant to housing association tenants. You can contact us through the Federation office. We very much look forward to hearing from you.

*Harry Sunderland  
Convenor, HATS*

## Awards for High Rise Gardens

Eileen May, John Fairgrieve and Maureen Miller from Restalrig House and Lochend House Residents Association have been working really hard to get the community garden around the two high rise blocks ready for the Beautiful Scotland 2008 garden competition.

We are entered in the "Vertical Village" category. Once we got everything planted and the grass area cut and tidied up the area was looking great. We have had loads of compliments from the residents and other people

who pass through our area going to the local shops. Grateful thanks go to the residents who have donated money to our "Garden Fund". This has enabled us to buy plants and some equipment.

Hopefully we will do well in the competition.

*Maureen Miller*

### **Stop Press:**

*The results were announced on 17th September at the Brunton Hall in Musselburgh. Maureen and her team from Restalrig House and Lochend House were awarded second prize in their category, being pipped at the post by Hailesland Park. Congratulations to both groups of keen gardeners!*



# From the Convenor

I want to start my piece this time by thanking everyone who came to the Federation's AGM in June. It was good to see so many of you there, and it was especially good to see some new faces. I hope you all enjoyed yourselves and look forward to seeing you at future events – see details of the annual quiz on page ... . I would particularly like to thank Councillor Gordon Munro and his wife Alison for joining us at our AGM and for saying a few words at the disco afterwards. We always invite colleagues from the Council and other organisations we work with to our AGM because it's good to have the opportunity to network informally once in a while. It can help break down barriers to working together if we all get to know each other better.

The consultation on the new rent structure is now at an end, and in August councillors gave the proposal their backing. The new rents will be applied to new tenants first with the rest of our rents being phased onto the new levels from April 2009. I'd like to thank everyone that's taken part in the consultation. This rationalisation is long overdue, and once the 2000 different rent levels have been streamlined into just nine, our rent structure will be easy to understand and fair to apply.

Talking about rent, there have been a few questions raised with the Federation about rent payment, both during and after the end of the consultation. Some tenants have expressed concern that they find it difficult to get to their local office to pay their rent, while those tenants in the West neighbourhood cannot pay by cash at Chesser House anyway. The Council's recommendation is to set up a direct debit – but of course not everyone has a bank account and we know that for some there are problems with this scheme too, particularly for those paying on a monthly basis rather than every fortnight. We continue to press for simpler, convenient ways for tenants to pay their rent, but in the meantime I'd like to remind everyone that it's possible to pay your rent over

the counter at any Post Office if that's more convenient than getting to a local office, and that you can pay by cash at any of the Council's local offices (except Chesser House). You don't have to go to the office that's designated as your local office.

You may have seen in the press that the Council is exploring ways in which it can build new council houses in North Sighthill, Gracemount and Pennywell, and you'll be able to read what some of our councillors have to say about the proposals in this issue of Tenants Voice.

Edinburgh desperately needs more affordable homes for rent and I believe this is an exciting idea, but before we get carried away we still need to fully understand what is feasible, and to decide whether this is acceptable. The plans as they currently stand could enable some new Council house building: this would be paid for by building houses and selling a proportion of them on the open market. If we can get funding from the Scottish Government then less of the houses built would need to be sold, and the Council could keep more of them.

The Council has taken the next step towards working out what is feasible by commissioning consultants to explore the options in more detail. I am representing the Federation on the panel that will appoint the consultants and will stress the need for tenants and tenants' groups, particularly in North Sighthill, Gracemount and Pennywell, to be fully involved in the discussions before any final decision is made. For now, however, the Council is doing a good job at keeping everyone in the loop in terms of information and this must continue.

The plans as they currently stand could see a mix of new housing built on the sites currently being cleared in North



Sighthill, Gracemount and Pennywell, with some of the houses being sold at market value to cover the costs of building those that would be owned and rented out by the Council. The difficult part is determining what split between houses for sale and houses for rent makes such a scheme affordable – and whether this would be acceptable. Up to now we have been told that this plan would be feasible without any additional funding but that if the Scottish Government provided funding then more of the houses built could be rented rather than sold off. I want to see as many council houses built as possible – so we all need to lobby the Scottish Government to help out. In the past, ministers in Holyrood have said Edinburgh needs to be treated as a special case. It is now time for them to put their hand in their pocket and prove it! Of course, it's not all down to the Scottish Government. If the UK Government did its bit also and wrote off Edinburgh's outstanding housing debt, just think how many more new council houses we would be able to afford!

Finally I would like to pay tribute to Elizabeth Maginnis whose death was reported earlier this month. Elizabeth had been a councillor for North Edinburgh for over twenty years and was heavily involved with many community groups. She will be sadly missed both on the council and in our community. Our thoughts are with her family at this difficult time.

*Betty Stevenson*  
Convenor

# Dates for Your Diaries

**8th October Tenants Information Service workshop:** Allocations – Understanding how houses are allocated. Glasgow, 10am – 1pm. For more information contact TIS on 0141 248 1242.

**8th October East Lothian Tenants and Residents Panel information session:** Charing and Leadership skills. Haddington, 6.45 – 9pm. For more information contact ELTRP on 0131 665 9304.

**20th October High Flats Group.** Birnies Court, Muirhouse View, 7pm. All welcome.

**23rd October ELTRP information session:** Running effective meetings. Musselburgh, 6.45pm – 9pm. For more information contact ELTRP on 0131 665 9304.

**24-26th October Tenant Participatory Advisory Service (TPAS) Scotland Annual Conference and AGM,** Dundee. For more information contact TPAS on 0141 552 3633.

**28th October Federation Meeting.** Venue to be confirmed, 7pm. All welcome.

**5th November Tenants Information Service workshop:** How to make your committee more effective. Glenrothes, 10am – 3pm. For more information contact TIS on 0141 248 1242.

**15th November Tenants Information Service seminar:** Tenant led inspections – How does it improve housing services? Falkirk, 10am – 3.30pm. For more information contact TIS on 0141 248 1242.

**21st November (tbc) Federation Annual Quiz Night.** Venue to be confirmed, 7pm till late. Start putting your teams together now!

**3rd December Tenants Information Service seminar:** Getting your message across – using the internet. Glasgow, 10am – 1pm. For more information contact TIS on 0141 248 1242.

**4th December Repairs Group.** Norton Park, 57 Albion Road, 7pm. All welcome.

## Confidential Rent and Benefits Advice for Council Tenants

Are you a Council tenant not getting Housing and Council Tax Benefit?  
Are you over 60 and currently paying a full rent?

Did you know that one in seven tenants over 60 don't claim the help they are entitled to towards paying their rent? Did you know that even if you receive a small amount of Housing Benefit, it can help protect you from the cost of future rent increases?

The Council's **Income Maximisation Service** can help tenants to claim the benefits to which they're entitled. **For more information contact Joyce Boyd on 0131 529 7304 or Isla Paterson on 0131 529 7463. The service is free and confidential.**

### Something to think about:

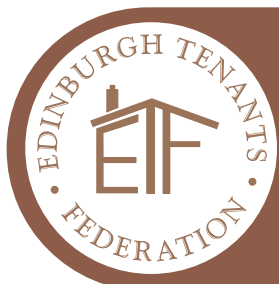
“Those who say it cannot be done should not interrupt the person doing it.”

**Chinese Proverb**



## Copy Deadline

Tenants Voice is usually published four times a year and is distributed to tenants, residents, decision-makers and other interested individuals throughout Edinburgh. We always welcome contributions from our readers, though we stress that material included in Tenants Voice does not always represent the opinions of Edinburgh Tenants Federation. Articles and photos etc for inclusion in the next issue of Tenants Voice should be sent to the Federation office by 7 November 2008.



Produced by Edinburgh Tenants Federation, Norton Park, 57 Albion Road, Edinburgh EH7 5QY  
Tel: 0131 475 2509 Email: [info@edinburghtenants.org.uk](mailto:info@edinburghtenants.org.uk)

Print and Design by Graphic Impressions, Unit 27/2 Hardengreen Industrial Estate, Eskbank, Dalkeith EH22 3NX  
Tel: 0131 654 0521 Fax: 0131 454 0301 Email: [graphicimpressions@btconnect.com](mailto:graphicimpressions@btconnect.com)

**The views expressed in this newsletter are not necessarily those of ETF.**